

I. In the Claims

Please amend the claims, and add the new claim, as follows:

1. (Currently amended) A process including:

~~forming, from providing~~ a singular sheet, comprising a courier waybill area and at least one of a packing list area and a customizable component area, wherein

if one of the at least one area includes the packing list area, printing a packing list on the packing list area, and

if one of the at least one area includes the customizable component area, printing a customizable component on the customizable component area, the customizable component comprising a customer-specified personalized message ~~from a user of a consumer ordering system to a recipient of a shipment using the waybill, and~~

printing, on the waybill area, a courier waybill and ~~both~~ a ship date and a deliver ~~by date~~ customer-specified date.

2. (Currently amended) The process of claim 1, wherein the ~~forming, sheet~~ includes the customizable component area ~~printing all of the areas~~.

3. (Currently amended) The process of claim 1, wherein the sheet includes the packing list area and the customizable component area.

4. (Currently amended) The process of claim ~~1~~2, wherein the personal message is from a customer to a recipient of a shipment according to the waybill ~~sheet includes the customizable component area, and the printing the customizable component is facilitated by receiving a digital message defining the customizable component from the consumer ordering system at an ordering center system, and further including electronically communicating the~~

~~received customizable component to a distribution center that facilitates a shipment by using the waybill.~~

5. (Currently amended) The process of claim ~~13~~, wherein the personal message is from a customer to a recipient of a shipment according to the waybill ~~printing the waybill is facilitated by receiving, at an ordering center system, shipping signals from a courier shipping computer system, and further including electronically communicating the shipping information signals from the ordering center system to a distribution center that facilitates a shipment by using the waybill.~~

6. (Currently amended) The process of claim ~~23~~, wherein the printing of the waybill is carried out at a distribution center and is facilitated by receiving, at the distribution center, shipping signals from a courier shipping computer system communicated from an ordering center system, ~~and further including electronically communicating the shipping information signals from the ordering center system to a distribution center that facilitates a shipment by using the waybill.~~

7. (Currently amended) The process of claim ~~14~~, wherein the printing of the waybill is carried out at a distribution center and is facilitated by receiving, at the distribution center, shipping signals from a courier shipping computer system communicated from an ordering center system ~~triggering, at an order center system, use of the waybill on a shipment from a distribution center, and communicating corresponding shipment financial information between the order center system and a financial institution computer system.~~

8. (Currently amended) The process of claim 1, wherein the printing of the

waybill is carried out at a distribution center and is facilitated by receiving, at the distribution center, shipping signals from a courier shipping computer system communicated from an ordering center system

~~further including receiving, at an ordering center system, the personalized message from the consumer ordering system, and further including electronically communicating the shipping information signals, received from a courier shipping system at the ordering center system, to a distribution center that facilitates a shipment from the distribution center utilizing the waybill.~~

9. (Currently amended) The process of claim 1, further including printing an customer-specified ornamental design on the waybill area, ~~the ornamental design being specified at the consumer ordering system.~~

10. (Currently amended) The process of claim 1, wherein the sheet includes the customizable component area and further including:

separating the printed areas into respective pieces; ~~prior to~~ locating both the customizable component piece and the goods within a package; and

shipping the package, with the customizable component within the package, in accordance with the waybill located outside the package.

11. (Currently amended) The process of claim ~~1~~6, further including:
separating the printed areas into respective pieces prior to
shipping a package and the waybill piece, ~~but not all of the pieces, on an exterior area of the package~~ such that the waybill piece is outside the package, but no other of said printed pieces is outside of the package, during the shipping.

12. (Currently amended) The process of claim 2Z, further including:

separating the areas into respective pieces prior to shipping a package and the waybill piece, but not all of the pieces, on an exterior area of the package such that the waybill piece is outside the package, but no other of said printed pieces is outside of the package, during the shipping.

13. (Currently amended) The process of claim 14, wherein the ~~shipping the~~

~~package does not include shipping the packing list with the package~~ printing of the waybill is carried out at a distribution center and is facilitated by receiving, at the distribution center, shipping signals from a courier shipping computer system and receiving, at the distribution center, signals communicated from an ordering center system.

14. (Currently amended) The process of claim 2, wherein the ~~shipping the~~

~~package does not include shipping the packing list with the package~~ printing of the waybill is carried out at a distribution center and is facilitated by receiving, at the distribution center, shipping signals from a courier shipping computer system and receiving, at the distribution center, signals communicated from an ordering center system.

15. (Currently amended) The process of claim 1, wherein the sheet includes

the customizable component, and the customizable component comprises ~~an~~ a customer-
specified ornamental graphic ~~specified by the user.~~

16. (Currently amended) The process of claim 2, wherein the customizable

component area comprises ~~is printed on~~ preexisting art work.

17. (Previously presented) Article produced by the process of any one of claims 1-16.

18. (Currently amended) A process including:
~~forming multiple parts from~~ providing a sheet, ~~the comprising parts including that~~
include at least two of a packing list, a ~~consumer ordering system~~-customizable component, and
a shipping sheet;
separating the parts prior to
shipping a package with the shipping sheet part, ~~but not all of the parts~~, located
~~on an outside portion of the package during the shipping, but no other of said at least two parts~~
located outside the package during the shipping.

19. (Previously presented) The process of claim 18, wherein the shipping does not include shipping the packaging list part with the package.

20. (Previously presented) The process of claim 19, wherein the shipping includes shipping the customizable component part within the package.

21. (Cancelled) ~~The process of any one of claims 1-16, 18-20, 22-23, 25-26, 28, wherein the printing is facilitated by a TCP/IP communication, and wherein the packing list is printed comprising a type of flower.~~

22. (Currently amended) A process comprising:
~~forming~~ providing a singular sheet ~~component~~-means for carrying out a shipment,

the ~~components~~ means comprising at least two of a waybill component, a packing list component, and a customizable component; wherein

if one of the at least two components includes the waybill component, printing a ~~means for communicating~~ waybill information on the waybill component and in addition to the waybill information, printing two dates on the waybill component, one of said dates being a deliver by date and an other of said dates being a ship date,

if one of the at least two components includes the packing list component, printing a ~~means for communicating~~ packing list information on the packing list component, and

if one of the at least two components includes the customizable component, printing a ~~means for communicating a user-customized component~~ personal message from a customer to a recipient on the customizable component area; and

adapting the sheet for separating the components prior to shipping a package of goods specified by the packing list information.

23. (Currently amended) The process of claim 22, wherein the at least two components comprise all three of said components, ~~and further including separating the components prior to shipping a package of goods specified by the packing list information not shipping the packing list component with package.~~

24. (Previously presented) A sheet produced by the process of any one of claims 18-20, 22-23, 28.

25. (Currently amended) A process including:
printing both a ship date and a customer-specified ~~deliver by~~ date on a sheet, the ~~deliver by~~ customer-specified date being specified at a web site by a user of a consumer

ordering system;

forming a combination of at least two portions from the sheet with a package, the portions including a packing list, a ~~consumer ordering system~~-customizable component comprising a customer-specified personal message, and a shipping sheet; and separating said at least two portions prior to shipping the combination by courier on the ship date ~~so as to be delivered on the deliver by date~~.

26. (Previously presented) The process of claim 25, wherein the at least two portions includes the shipping sheet portion and the customizable component portion, and the shipping includes shipping the customizable component within a box and the shipping sheet outside the box.

27. (Previously presented) A combination produced by the process of any one of claims 25-26.

28. (Currently amended) The process of claim 22, ~~further including:~~
wherein the sheet comprises the customizable component and the waybill component, and further including printing ~~an~~ a customer-specified ornamental design on the waybill component.

29. (New) The process of any one of claims 1-16, 18-20, 22-23, 25-26, 28, wherein the printing is facilitated by a TCP/IP communication, and wherein the packing list is printed comprising a type of flower.

30. (New) An apparatus including:

a computer system comprising a computer operably connected to an input device and to an output device, the computer programmed to facilitate receiving information at the input device and processing the information to produce output at the output device, the output comprising a singular sheet comprising a courier waybill area and at least one of a packing list area and a customizable component area, wherein the computer programmed to carry out the operations of:

if one of the at least one area includes the packing list area, printing a packing list on the packing list area, and

if one of the at least one area includes the customizable component area, printing a customizable component on the customizable component area, the customizable component comprising a customer-specified personalized message, and

printing, on the waybill area, a courier waybill and a ship date and a customer-specified date.

31. (New) The apparatus of claim 30, wherein the output comprises the printed customizable component.

32. (New) The apparatus of claim 30, wherein the output comprises the printed packing list area and the printed customizable component area.

33. (New) The apparatus of claim 31, wherein the personal message is from a customer to a recipient of a shipment according to the waybill.

34. (New) The apparatus of claim 32, wherein the personal message is from a customer to a recipient of a shipment according to the waybill.

35. (New) The apparatus of claim 33, further comprising an ordering center system programmed to receive shipping signals from a courier shipping computer system and send the shipping signals and ordering signals to the output device at a distribution center so as to facilitate said printing.

36. (New) The apparatus of claim 34, further comprising an ordering center system programmed to receive shipping signals from a courier shipping computer system and send the shipping signals and ordering signals to the output device at a distribution center so as to facilitate said printing.

37. (New) The apparatus of claim 35, further comprising a consumer ordering system communicating the ordering information to the ordering center system.

38. (New) The apparatus of claim 36, further comprising a consumer ordering system communicating the ordering information to the ordering center system.

39. (New) The apparatus of claim 30, further comprising an ordering center system programmed to receive shipping signals from a courier shipping computer system and to receive ordering signals from consumer ordering system send the shipping signals and ordering signals to the output device at a distribution center so as to facilitate said printing.

40. (New) The apparatus of claim 31, wherein the output comprises a

customer-specified ornamental design on the waybill area.

41. (New) The apparatus of claim 31, wherein the output comprises the customizable component, and the customizable component comprises a customer-specified ornamental graphic.

42. (New) The apparatus of claim 31, wherein the output comprises the customizable component, and the customizable component area comprises preexisting art work.

43. (New) The apparatus of any one of claims 30-42, further including a package having an outside supporting the waybill piece after the waybill piece is separated from the other said printed areas but prior to shipping, such that no other of said printed pieces is supported by the outside of the package during the shipping.

44. (New) The apparatus of any one of claims 30-42, wherein the computer is programmed such that the output comprises specifying a type of flower.